



Case Study

School admissions confusion

Profile Overview

Location:

Reading

Reason for Enquiry:

Parent confused about the school admissions procedures

Objective:

To help the parent understand how to apply for schools

Time Spent:

3 hours

Background:

A parent who had previously been in contact with the FIS saw the AIO at a bus stop on the her way to work and approached her. The parent had a three year old daughter and was quite distressed about how to apply for a school place for her. The parent was unsure how to access the Ofsted reports for her local schools and wanted to make sure that she knew all about her catchment school before applying.

Solution:

The AIO explained that the admissions team at the local council would be able to help her with the application process and that the Ofsted information could be accessed directly from their website. The parent then explained that she did not have access to a computer and would not be able to visit the library or an internet café without her daughter being with her.

Conclusion:

The AIO printed the relevant Ofsted reports from the website for the parent and gave her these along with contact details for the admissions team at the local council. The client left feeling much clearer about the process and confident that she would be able to apply for the school places with the help from the admissions team.

Referrals:

- ◆ Admissions Team

Every Child Matters:

- Enjoy and Achieve

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This is fantastic! Thank you so much for doing this for me.

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